

How to file an Appeal with CRIS MLS

Once a violation is found on a specific listing, it is turned over to the Rules & Regulations Task Force for their review and investigation. The Task Force is comprised of appointed REALTORS® from CRIS. If after the investigation the Task Force determines a fine is required, it then goes to the CRIS Board of Directors for their approval. If approved by the CRIS Board of Directors, the broker is notified in writing of the fine and related rule(s) that was found to be in violation.

Brokers wishing to appeal a CRIS Rules and Regulations fine should be aware of the following options as stated below:

Per **Section 9, Article 9.3** of the CRIS Rules & Regulations: *Participants shall have the right to appeal any penalty pursuant to Section 9.1 and 9.2 to the CRIS Board of Directors, or to request a hearing by their Local Board/Association's Professional Standards Committee, provided such appeal or request for hearing must be received by CRIS in writing within twenty (20) days of receipt of the penalty notice. All appeals will be reviewed initially by the appropriate committee appointed by the Local Board/Association's Board of Directors whose decision(s) will be recommended to the Local Board/Association's Board of Directors for final determination.*

Should you wish to appeal to the CRIS Board of Directors:

After receiving the appeal in writing, it is then forwarded to the Appeals Task Force for their review. The Appeals Task Force is comprised of a separate group of appointed REALTORS(R) from the Rules Task Force, that are in place to reinvestigate the fine. Please note, all appeals remain anonymous. After reviewing the paperwork, the task force will render a decision and the broker will be notified in writing of their decision. The matter will be considered closed once the appeal decision is rendered.

Should you wish to appeal to your Local Board:

After receiving the request to have your local board's professional standards committee hear your appeal, CRIS will turn the matter over to this committee and will agree to abide by the decision rendered. The matter will be considered closed once the appeal decision is rendered.